

# Order form for hostesses / hosts

**Please note that this form must be submitted by 28.09.2021**

Event year: \_\_\_\_\_ Event number: \_\_\_\_\_

**Contracting party and invoice recipient:**  
(Invoices are always addressed and sent to this contracting party.)

**Messe Frankfurt Venue GmbH**  
V2 Services  
Ludwig-Erhard-Anlage 1  
60327 Frankfurt am Main, Germany  
Phone + 49 69 75 75-0  
www.messefrankfurt.com

**Contact details:**

Company name  
and legal form:\*

MF customer number: \* 

Order number: \* 

VAT ID  
(EU):\*

Tax number  
(Non-EU):\*

Mobile phone  
(with country code):

Contact person:\*

Street address:\*

Hall / stand number:\*

Postcode / Town/City:\*

Length:

Country:\*

Width:

Email address:\*

Area:

\* The fields marked with an asterisk are mandatory  
and must be filled in.

**Your point of contact:**

If you have any questions, please contact:

Eventence Team

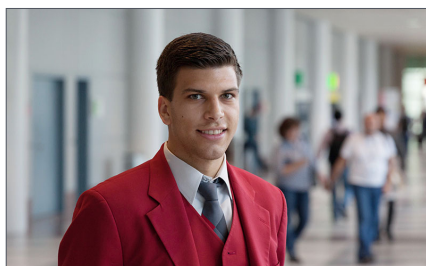
Phone:

+49 69 7 56 02-24 34

Email:

eventence@accente.com

It is people that give a face to every event. The right face, the right expertise, in the right place at the right time – this is the service that we offer and the key to the success of your event. The maximum working time is 9 hours per day. Should additional hours be required, these will be invoiced separately. The minimum period for which a host/hostess can be ordered is four hours.



77100601

\_\_\_\_

Normal price  
Male stand assistants with foreign language skills.  
The minimum period for which a host/hostess can be ordered  
is four hours and the maximum period is nine hours.  
Price per day €210.00

Desired languages:

\_\_\_\_\_

\_\_\_\_\_

Date from:

Date to:

\_\_\_\_\_

\_\_\_\_\_

Time from:

Time to:

\_\_\_\_\_

\_\_\_\_\_

Company name and legal form:

Customer number:

Hall / stand number:



77100602

Normal price  
Female stand assistants with foreign language skills.

The minimum period for which a host/hostess can be ordered is four hours and the maximum period is nine hours.

Price per day

€210.00

Desired languages:



Date from:

Date to:

Time from:

Time to:

Messe Frankfurt Venue GmbH collects and uses the data you provide here to process your order.  
Further information according to article 13 and 14 GDPR please find under [messefrankfurt.com/privacy](https://messefrankfurt.com/privacy).

**I hereby place a binding order.**
☐

This order is subject to our terms and conditions of supply in the attachment.  
Prices are per item or m<sup>2</sup> in € and do not include VAT.



I hereby confirm that I have read and accepted the terms and conditions of supply in the attachment.

Please save this form in PDF form for your own records before sending.

## **Terms and conditions for the provision of hostesses**

### **1. Order placement**

(1) Clicking on the "I hereby place a binding order" button automatically submits a binding order, both from the shopping cart in Messe Frankfurt's Shop for Exhibitor Services and from PDF forms.

### **2. Description of services to be provided**

Accente GmbH shall arrange for the provision of hostesses on the basis of the order. The personnel service in question can be agreed directly with the provider of the personnel services.

### **3. Invoicing**

(1) Invoices shall be due and payable upon receipt. Accente GmbH shall be entitled to issue invoices before the performance of services.

(2) The currently valid prices shall be binding for both parties. Any activities that do not appear in the list are not included in the charges stated therein and shall be invoiced separately where applicable.

(3) Once the personnel have been provided, the exhibitor will be invoiced for the services in full even if they are then cancelled. No refunds will be given.

(4) Counterclaims can only be offset if they are undisputed or have been confirmed by a court of law in a final form.

(5) Complaints regarding the non-provision or incomplete provision of personnel must be received by Accente GmbH no later than the first day of the trade fair. Any complaints received thereafter will be disregarded.

### **4. Cancellation by the customer**

The customer may cancel an order for hostesses by submitting a written cancellation to Accente GmbH no later than 22 calendar days prior to the start of the event, reckoned from the date of receipt. Cancellations can be accepted at later dates only if provision of the respective service(s) – or parts thereof – has not yet commenced. Should Accente GmbH notify the customer that cancellation is not possible because the provision of the ordered services has already commenced, this notification shall be binding. Accente GmbH has no obligation in such cases to prove that work had already commenced at the time the cancellation request was received.

The foregoing provisions shall apply analogously to any changes to the ordered service(s).

### **5. Warranty**

(1) The warranty is subject to statutory provisions unless stipulated otherwise in the following.

(2) The customer is initially only entitled to demand supplementary performance in the form of rectification. The form in which appropriate rectification is provided is at the discretion of Accente GmbH, which may provide replacement at any time. The customer may not assert any other claims, particularly for a reduction in price or cancellation of the contract, unless two attempts at rectification of the same defect have failed.

(3) The customer undertakes to inform Accente GmbH without delay of any defects and to provide Accente GmbH with the opportunity to respond accordingly.

(4) In the event that the complaint about defects is made too late or reservations regarding known defects were not communicated at the time of acceptance, such warranty claims shall be null and void.

(5) Warranty claims shall also be null and void if the customer makes their own modifications or if they hinder/prevent the assessment/rectification of defects; this generally applies to complaints about defects made after the end of the trade fair regarding defects that occurred or became known during the fair.

### **6. Liability**

Accente GmbH shall be liable without limitation for claims due to injury to life, body or health, breach of guarantees, and for damages that are the result of intent or gross negligence on the part of Accente GmbH, their legal representatives, employees or vicarious agents, as well as any claims resulting from fraudulently concealed defects.

In the event of a breach of cardinal obligations (duties whose fulfilment is of particular importance to the purpose of the agreement and on which the contracting party should be able to rely), Accente GmbH shall only be liable for simple negligence on the part of Accente GmbH, their legal representatives, employees or vicarious agents for such damages as were typical and foreseeable for such contracts. Liability for any other damages caused by simple negligence is excluded. This also applies to indirect damages and consequential damages.

### **7. General conditions**

(1) Both parties to the agreement accept these terms and conditions as integral parts of the agreement binding upon both parties. Any differing general terms and conditions of business or purchase of the customer not apply, even if the customer has referred to these and Accente GmbH has not specifically rejected them.

(2) Should individual provisions of this agreement be or become invalid, the validity of the remaining provisions shall not be affected. In such a case, both parties to the agreement undertake to replace any invalid provision with a valid provision that most closely achieves the commercial purpose intended by the invalid provision.

(3) Both parties to the agreement explicitly agree Frankfurt am Main to be the place of performance and jurisdiction for all claims and disputes arising from this agreement.