

## Exhibitor ticket portal 2018 prices

Type of ticket	Price (EUR) incl. VAT	Price (EUR) net*	Type of services included in the ticket
Ausstellerausweis / Exhibitor pass	74.00	62.18	The exhibitor pass entitles holders to entry to the exhibition grounds from Monday, 08 October 2018 through Monday 15 October 2018.
Literarischer Agent / Literary Agent	127.00	106.72	The ticket for "Literary Agents" entitles holders to entry to the exhibition grounds and to the Literary Agents & Scouts Centre starting on Monday, 08 October 2018 to include Monday 15 October 2018.
Fachbesucher Tageskarte / One-day trade visitor ticket	52.00	43.70	The one-day trade visitor ticket entitles holders to one entry to the Frankfurt Book Fair on a day of your choice (in the period from 10 Oct. to 14 Oct. 2018).
Fachbesucher Dauerkarte / Five-days trade visitor ticket	97.00	81.51	The five-day trade visitor ticket entitles holders to visit the Frankfurt Book Fair on all days of the event (10 Oct. to 14 Oct. 2018).
Tageskarte BUSINESS / One-day business ticket	413.00	347.06	The one-day business ticket entitles you to one-time entry to the Frankfurt Book Fair on the specific day you have booked (9 Oct. to 14 Oct. 2018) including access to and use of all services of the Business Club on the specific day of your choice (9 Oct. to 14 Oct. 2018).
Dauerkarte BUSINESS / Six-days business ticket	875.00	735.29	The six-day business ticket entitles holders to visit the Frankfurt Book Fair on all days of the event (9 Oct. to 14 Oct. 2018) including access to and use of all services of the Business Club on all days of the event (9 Oct. to 14 Oct. 2018).
Besucher Tageskarte / Visitor day pass (Saturday or Sunday)	22.00	18.49	The visitor day pass (Saturday or Sunday) entitles holders to one entry to the Frankfurt Book Fair on either Saturday 13 Oct. 2018 or on Sunday 14 Oct. 2018

Wochenendkarte / Weekend ticket (Saturday and Sunday) /	<b>30.00</b>	<b>25.21</b>	The weekend ticket (Saturday and Sunday) entitles holders visit the Frankfurt Book Fair on Saturday 13 Oct. 2018 and on Sunday 14 Oct. 2018
Auf- und Abbauausweis / Assembly and dismantling pass	<b>free</b>	<b>free</b>	The assembly and dismantling pass entitles holders to entry to the exhibition grounds on the assembly and on the days, Sunday 7 Oct. 2018 to 9 Oct. 2018, and on the dismantling days, Sunday, 14 Oct. 2018 starting on 5:30 p.m. Through Monday, 15 Oct. 2018 ending at midnight.
Tuesday Ticket	<b>free</b>	<b>free</b>	The Tuesday Ticket entitles holders to entry to the exhibition grounds and to the Literary Agents & Scouts Centre on Tuesday, 8 October 2018.

\*Net prices are rounded in accordance with standard commercial practice.

END OF FORM

## **GENERAL TERMS AND CONDITIONS FOR THE EXHIBITOR TICKET PORTAL**

(Ordering tickets in our online ticket shop)

### 1. General – scope of application

1.1. These Terms and Conditions shall be valid for ordering tickets for the Frankfurt Book Fair (in the following referred to as "the event") in our online ticket shop. They govern the relations between the orderer / purchaser of the tickets (in the following referred to as "You" or "the Customer") and the Frankfurter Buchmesse GmbH, Braubachstraße 16, 60311 Frankfurt (in the following referred to as "We" or "FBM") as the seller of the online tickets and host of the Frankfurt Book Fair.

Exhibitors have the possibility to order exhibitor passes for themselves and for their staff or to invite trade visitors or private visitors to visit the Frankfurt Book Fair on the account of the exhibitor. Passes of this type

will be payable after they have been used and an invoice will be sent to the exhibitor after the Frankfurt Book Fair has closed.

Exhibitors are granted a quota of free exhibitor passes. Only after you have exhausted your quota of free passes, you will have to pay for access to the Frankfurt Book Fair with an exhibitor pass. When your quota of free passes is exhausted, each used exhibitor pass beyond the quota limit will be invoiced to the exhibitor after the Frankfurt Book Fair has closed.

Exhibitors in the Literary Agents Centre (LitAg), have the opportunity to order "Literarischer Agent/Literary Agent" tickets for themselves and for their staff. "Literarischer Agent/Literary Agent" tickets, just like the exhibitor passes, will only be billed when the quota of free passes has been exhausted and not before the Frankfurt Book Fair has closed.

Exhibitors can view the status of their exhibitor passes as well as that of their trade visitor and private visitor tickets in the overview at the exhibitor ticket portal. Exhibitors in the Literary Agents Centre (LitAg) can view the status of their "Literarischer Agent/Literary Agent"-Tickets in the overview at the exhibitor ticket portal of the LitAg.

1.2 No general terms and conditions varying from, in conflict with or supplementary to these Terms and Conditions shall become an integral part of the contract, even if they are known, unless their validity has been explicitly agreed between the parties in writing.

1.3 These Terms and Conditions contain legally required information on the rights and obligations of consumers concluding a distance contract and those of consumers in e-commerce.

## 2. Registration and conclusion of the contract

2.1 The online order, the issuing and settlement of tickets for the Frankfurt Book Fair (online tickets) will be made via our marketing partner, Messe Frankfurt Venue GmbH (in the following referred to as "Messe Frankfurt").

2.2 When consumers purchase online tickets for the Book Fair via the ticket shop, a contract is entered exclusively between you – the customer – and FMB – the organizer – in respect of the visit of the event.

Messe Frankfurt acts on our behalf and for our account as the agent for the purchase of the online tickets for the Book Fair. In addition, Messe Frankfurt collects the ticket prices including the statutory VAT.

2.3 Tickets ordered online must be personalized by a registration. The data collected during the registration process are used for the accreditation as trade visitor, for the settlement of the used tickets, for the benefit of using RMV transportation and for invoicing. In addition, the customer has the opportunity to subscribe to the FBM newsletters. After the registration has been completed, you will be redirected to the ticket shop of Messe Frankfurt, where you need to give your consent that your registration data will be automatically forwarded to Messe Frankfurt for the purpose of purchasing the ticket(s).

After you have registered, an activation link will be sent to your e-mail account in order to verify the submitted e-mail address. After you have successfully activated your account, you can log in and order a personalized ticket with your name.

Staff of exhibitors or trade visitors or private visitors who have received a ticket from an exhibitor per e-mail, must personalize their tickets by registration and enter their names, addresses and e-mail addresses for this purpose and (in the case of exhibitors and trade visitors) indicate their trade in order to be able to generate the ticket. This information (except the addresses and information on trade) as well as the information if an issued ticket was used, is provided to the exhibitor in the form of an overview of used tickets and forms the basis for settlement.

2.4 During the ordering process, you may, at any time, abort the ordering process by closing the browser window. Before the ordering process is completed, you will be able to review all data that you entered in the respective fields. During this process, you have the opportunity to correct any input errors.

2.5 Sending the order constitutes your offer to us which is directed towards the conclusion of a contract for the purchase of a ticket; sending the purchase order does not imply that a contract has finally been concluded. By submitting the purchase order, you declare your consent that a ticket will be made available to you via electronic

channels if the contract becomes effective.

Each ticket recipient will receive a separate e-mail with the printable online ticket in PDF format.

2.6 If you have any questions or complaints regarding your online ticket order, please contact the customer service at the Messe Frankfurt ticket shop per e-mail at [online-tickets.venue@messefrankfurt.com](mailto:online-tickets.venue@messefrankfurt.com) or dial +49 69 7575-5000.

### 3. Prices and terms of payment

3.1 The prices quoted in the ticket shop include the statutory value added tax.

3.2 If the customer defaults in payment, FBM may charge interests on arrears in the amount of 5% p.a. above the base lending rate of the European Central Bank in addition to the dunning charges. FBM reserves the right to prove and assert a higher claim for damage caused by the delay.

### 4. Order confirmation and billing

4.1 Invoices to the exhibitors who have ordered their tickets online and whose quota of free exhibitor tickets exceeds the quota limit for free exhibitor tickets, will be sent by regular mail after the Frankfurt Book Fair has closed.

4.2 After the Frankfurt Book Fair has closed, exhibitors will receive a statement of account by regular mail listing the number of payable tickets that were used and are not covered by the quota of free tickets.

4.3 FBM accepts no liability for invoices not recognized by the fiscal authorities, unless such non-recognition has been caused by acts or negligence for which FBM or its agents (in particular Messe Frankfurt) are responsible. Messe Frankfurt acts on behalf and for the account of FBM (Managing Director: Juergen Boos, Commercial Register: AG Ffm, HRB 6514 VAT ID No. DE 114 109 486).

## 5. No right of withdrawal

Please take into account that online ticket orders are exempted from the consumer's right of withdrawal pursuant to section 355 of the German Civil Code (BGB). This follows from Section 312g paragraph 2 No. 9 of the German Civil Code (BGB). Therefore it is not possible for you to withdraw from the order at a later point of time. All orders are final and binding.

## 6. Return/refund–cancellation of the event

The return and refund of admission tickets is excluded. Only if the event is cancelled the nominal value of the ticket will be reimbursed.

## 7. Obligations of the Customer (code of conduct)

7.1 The customer assures that all data provided by him or her during the registration are correct and complete.

7.2 The customer assures that he or she is of age at the time of the registration.

7.3. Exhibitors sending invitations via the Exhibitor ticket portal, shall take due care that there is a legal basis for sending the e-mail to the recipient of the ticket (consent, exclusion of contradicting advertising or an existing business relationship).

## 8. Liability

FBM is liable without limitation pursuant to the statutory provisions for loss of life, personal injury and damage to health. This shall also apply to damages asserted against FBM regarding compensation for financial losses due to intent or gross negligent action. In the event of slight negligence, FBM assumes only limited liability for property damage to a maximum of the amount of the contractually typical loss that was reasonably foreseeable when the contract was concluded in respect of losses or damage resulting from a breach of material contractual obligations or duties, the performance thereof principally enable the fulfilment of the proper enforcement of the contract and on which the contractual partner can trust and is allowed to trust for compliance (cardinal obligations). In all other respects any liability on the part of FBM

for damages caused by slight negligence is excluded unless a guarantee assumed by FBM provides otherwise. The limitations and exclusions of liability stated above do also apply to claims, which arise due to breaches of duty on the part of our legal representatives or vicarious agents (in particular of Messe Frankfurt).

## 9. Domestic authority and site regulations

The exhibition grounds are private premises. The operator of the exhibition grounds is Messe Frankfurt Venue GmbH. It exercises domestic authority on the exhibition grounds in consort with the organizer. We therefore wish to draw your attention to the site regulations posted at the exhibition grounds. The organizer has the right to issue, in addition to the site regulations of the operator, such site regulations that are specific to the event for the purpose of ensuring safe access to the event as well as a safe course of events. The current site regulations can be viewed or downloaded at <http://www.book-fair.com/houserules> or be requested by mail from the organizer.

Exhibitors agree to accept the domestic authority and the site regulations of the organizer and the operator during the event in all parts of the exhibition centre. The instructions of the staff of the organizer and the operator, who must identify themselves with an ID card, have to be complied with.

## 10. Final provisions

10.1 Further agreements and additional agreements other than those contained herein are not made.

10.2 The customer is entitled to assign receivables arising from this contract only with the prior written consent of FBM.

10.3 The customer hereby agrees that FBM may at any time transfer its rights and obligations inherent in this contract in part or as a whole (transfer of contract) to a company that is affiliated with FBM and/or the Börsenverein des Deutschen Buchhandels e.V., Braubachstraße 16, 60311 Frankfurt am Main. If such a transfer adversely affects the legitimate interests of the customer, he or she is entitled to cancel the contract without notice starting on the day on which the transfer takes effect.

10.4 This Agreement shall be exclusively governed by the Federal Republic of Germany to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG).

10.5 Should any provision of this Agreement be or become invalid or unenforceable, the remaining provisions shall retain their validity. Section 139 of the German Civil Code (BGB) shall not apply.

10.6 Online dispute resolution pursuant to article 14 paragraph 1 ODR: The European) Commission provides a platform for the solution to disputes arising from online transactions. Link  
<http://ec.europa.eu/consumers/odr/>

Notice pursuant to article 36 paragraph 1 VSBG: Frankfurter Buchmesse GmbH is in principle not willing nor is it bound to participate in a dispute resolution procedure before a consumer arbitration board.

Last amended: April 2018